Curriculum Vitae Template

Personal Information



Name	Heba. M.D. Malahmeh
Academic Rank	Assistant Professor
Nationality	Jordanian
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Phone	0780970092
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Research gate	https://www.researchgate.net/profile/Heba_Al-Malahmeh
Google scholar	https://scholar.google.com/citations?hl=ar&user=vGRNMgcAAAAJ
Master thesis title	Comprehensive Exam
Ph.D. thesis title	Critical Success Factors of Enterprise Resource .Planning System Implementation

Academic Qualification

Degree	Major	Awarding University	Duration		Country
			From	Year of Awarding	
Doctorate	MIS	University of Banking and Financial Sciences	2007	2012	Jordan
Master	MIS	Amman Arab University for Graduated Studies	2002	2004	Jordan
Bachelor's degree	Public Administration	Mu'ta – ALKarak	1999	2002	Jordan

Academic Experience

Duration (Years)	University	Position	Main Duties
13 years till now	Isra University	Membership in Management Information System Department	Faculty member in the Department of Management Information Systems Assistant Dean of Student Affairs Head of Department

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			Member of various university- and college-level committees
From 10 - 2004 to 6 - 2011 6 years full time lecturer	Arab College	Lecture	Member of the Comprehensive Examination Committees Instructor for practical courses (laboratories) Full-time lecturer in the Department of .Information Technology

Professional Experience

Duration (Years)	Institution	Job title	Main duties

Training Courses

Course	Organizer	Date	Participant/ instructor	language
Using Artificial Intelligence Tools in Education	Faculty Development Center, Al-Isra University	2025	Participant	Arabic
Python Programming	Cisco	2026	Participant	English
How to Qualify for AACSB Accreditation	Association of Arab Universities	13-14 March 2022	Participant	English
C#	Online course	2022	Participant	English
Teaching staff training workshop	Isra University	2021	Participant	Arabic
Teaching staff training workshop	Isra University	2020	Participant	Arabic
Teaching staff training workshop	Isra University	2019	Participant	Arabic
SPSS	Mu'ta – ALKarak	2002	Participant	English
VB	Mu'ta – ALKarak	2001	Participant	English

Publications

Paper title	Journal	ISSN	Vol.	Year	Country

The Impact of Information Systems Workers on Competition in The Banking Sector	SCIENTIFICCULTURE, https://sci-cult.net/index.php/cult/article/view/4945/2898	,No.4,(2026),pp.6149-6158	Vol.12	2026	-
Oil Price Fluctuation on Cryptocurrencies Return (2025, pp. 65–79; book chapter)	Applied Artificial Intelligence in Business, Studies in Systems, Decision and Control, Vol. 597	1126-8042	Vol. 597	2025	-
The Readiness of the Technological in Communications for the Effectiveness of Online Learning amid COVID-19 Pandemic (2024, pp. 1–16)	Wireless Personal Communications	0033-3077	pp. 1–16)	2024	
Oil Price Fluctuation and Cryptocurrencies Return Conceptual Framework (2024, pp. 1–4)	ICCR 2024 Proceedings	1816-6075 (Print)؛ 1818-0523 (Online)	1818-0523 (	2024	
Digital Marketing and the Impact of Social Media on Achieving Positive Expectations (2024, pp. 1–5)	ICCR 2024 Proceedings	2561-8148 (Print)؛ 2561-8156 (Online)	2561-8156	2024	
Impact of Cryptocurrency Regulations and Fintech on the Growth of Innovations (2023, pp. 1–5)	ICBATS 2023 Proceedings	1816-7403 (Print)؛ 1991-7074 (Online)	7074	2023	
The Mediating Role of Business Intelligence in Supporting the Relationship between Big Data and Operational Performance Within the Service Sector in Jordan (2023, Vol. 13, No. 3, pp. 465–480)	Journal of System and Management Sciences	28(1):183-188 10.18280/isi.280120	Vol. 13,	2023	Ukraine

The Role of Cloud Computing in Supporting Decision Making: Evidence from Banking Industry (2023, Vol. 7, No. 1, pp. 131–140)	International Journal of Data and Network Science	1816-6075 (Print)؛ 1818-0523 (Online)	Vol. 7,	2023	Canada
Impact of Business Enablers on Banking Performance: A Moderating Role of Fintech (2023, Vol. 18, No. 1, pp. 14–25)	Banks and Bank Systems	(10.1109/ICBATS57792.2023.10111475)	Vol. 18	2023	
Influence of Business Intelligence and Big Data on Organizational Performance	Journal of System and Management Sciences	1816-6075 (Print); 1818-0523 (Online)	Vol. 12 (2022) No. 5, pp. 193-212	2022	Ukraine
The Extent of National Libraries Interest in Marketing Knowledge and Information from Students' Viewpoints	Psychology and Education	0033-3077	Volume 58(4), pages 518-535	2021	USA
The Extent of Applying Intelligent Systems for Learning within Higher Educational Institutions in Jordan: The Mediating Factor of Cultural and Social Transformation towards Smart Education	Journal of Critical Reviews	2394-5125	Vol. 7, Issue 15	2020	India
The Impact of Organizational and Human Factors on the successful implementation of ERP System in Water Authority of Jordan	Italian Journal of Pure and Applied Mathematics	762-778	43(1): 762-778	2019	Italy
Relationship Between Organizational Factors, Technological Factors And Enterprise Resource Planning System Implementation	International Journal of Managing Information Technology (IJMIT)	0975-5586 (Online); 0975-5926 (Print)	Vol. 7 (1)	2015	India

Extreme Programming Certification Process using Confidence Grade	International Journal of Computer and Information Technology (IJCIT)	2279-0764	Vol. 4(1)	2015	USA
Improved Web Service Self-Healing Connector	International Journal of Computer Science	0975-9646	Vol. 5 (2), pages 2649-2657	2014	AIRCC Publishing Corporation
Arabic Information Retrieval System using the Neural Network Model	International Journal of Advanced Research in Computer and Communication Engineering (IJARCCE)	2278-1021 (Online); 2319-5940 (Print)	Vol. 3 (12), pages 8664-8668	2014	India
Relationship Between Human Factors And Enterprise Resource Planning System Implementation	International Journal of Information Technology and Business Management	2304-0777	Vol. 31(1), pages 46-53	2014	Pakistan

Books

Book Title	Publisher	Country	Edition	Year

Conference

Scope	Name	Organizer	Date	Country	Participation	Peer–Revie
Accounting and Management	4th International Conference on Accounting & Management (ICAM2022)	Universiti Teknologi MARA and Isra University, Jordan	September 21-22, 2022	ONLINE	Presenter	YES
Digital Learning	Qatar Digital Learning	Team IBEForuM	2nd-3rd June 2021	ONLINE	Attendance	No

Accounting and Management	International Research Symposium on Accounting & Management 2021	Faculty of Accountancy, Universiti Teknologi MARA	16th-17th March 2021	ONLINE	Attendance	No

Research Interests

Smart Organizations – Smart Business – Digital Technology

Research Projects

A study on the future of banking applications in light of information security challenges

Professional Memberships

Languages

Arabic language – Mother language.
English – Very good.

Postgraduate Supervision

Title	supervisee
The Impact of Oil Price Fluctuation on Cryptocurrencies Return	Bara'a Ghassan Ibrahim Jaber
The Role of Artificial Intelligence in Enhancing Risk Management and Decision-Making in Jordanian Banks	Jumana Mohammad Jabr Al-Maharmeh
The Nexus between Artificial Intelligence and Big Accounting Data Analytics In Jordanian Listed Firms.	Dima Abdul Rahman Kamel Kharyoush
Smart Applications and Their Role in Education for the Pre-school Level	Sondos Mohammad Tawfiq Al-Khalil

Honors/Awards

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